

## \_RESORT VILLA ELLA E DEPENDANCE LIMONI

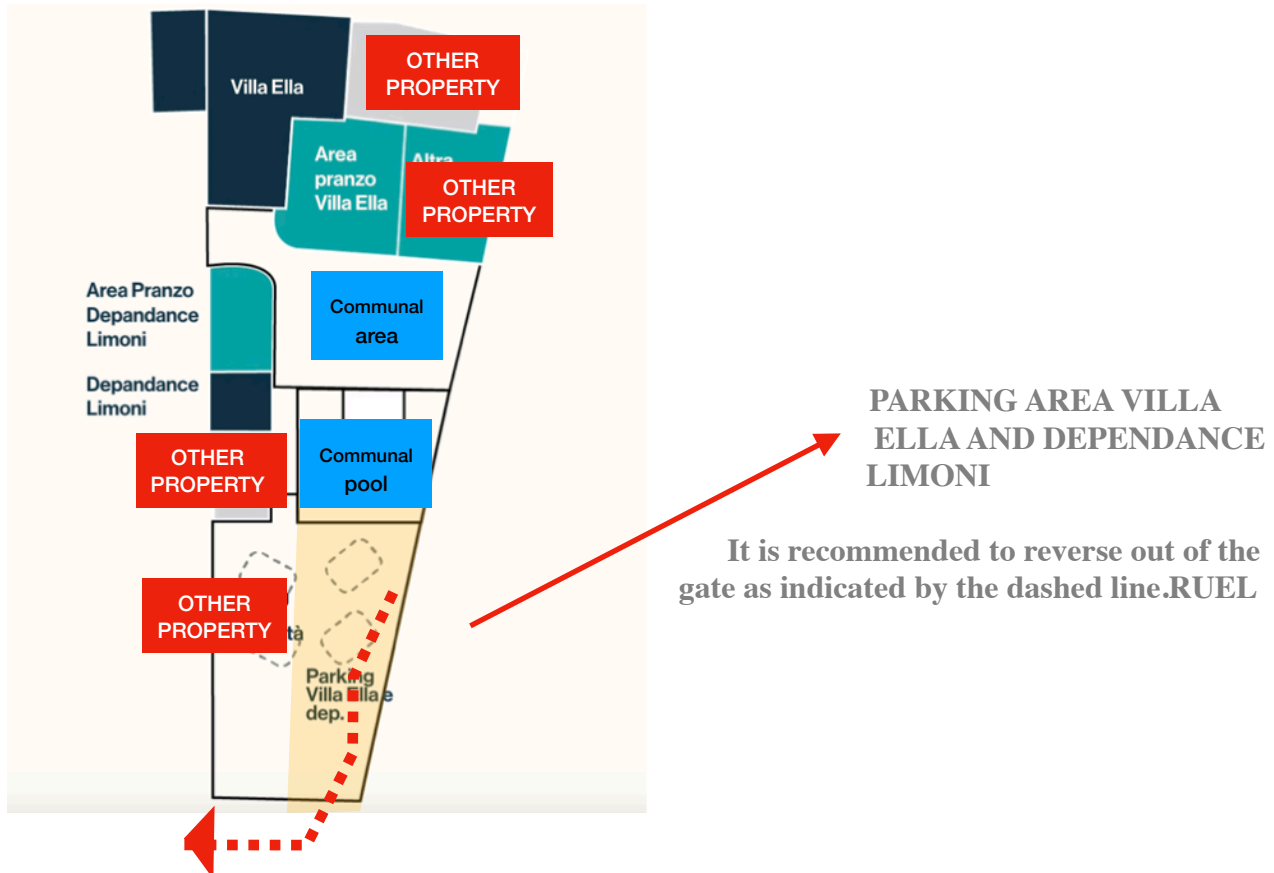
### Villa Ella – Depandance Limoni

*Dear Guest,*

*Welcome to the Gardone Riviera Resort "Villa Ella and Dependance Limoni." To ensure you have a pleasant, safe, and respectful stay, we ask that you carefully read and follow the following instructions and rules.*

#### 1. Parking Rules

- Each accommodation unit is entitled to one parking space, unless otherwise agreed with the property, as outlined below. Additional vehicles can be parked in the nearby free public parking at Villa Alba or in the paid parking at the Vittoriale degli Italiani, both within walking distance.
- It is recommended to park "fishbone style" to allow other resort tenants to park and maneuver correctly.
- It is prohibited to occupy spaces reserved for others.
- Vehicles that are not functional or uninsured cannot be parked.
- Vehicles must be parked in a way that does not block pathways or damage other vehicles.
- Mechanical repairs are not allowed in the common parking areas.



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## 2. Rules for the Use of the Common Laundry

- The laundry can be used during the following hours: 08:00 – 21:00.
- After use, please leave the machines clean and the space tidy.
- It is not allowed to leave clothes unattended for more than 60 minutes after the cycle ends.
- It is not allowed to hang clothes outside the laundry space or in common areas. Any clothes that are hung should be placed in non-visible areas for other guests.
- It is forbidden to introduce rugs, shoes, animals, or inappropriate items into the washing machines/dryers. Please report any malfunctions to the property.
- During check-in, you will be shown the laundry space and the machines owned by Villa Ella and Dependance Limoni, located exclusively in the first half of the room on the right.

## 3. Rules for Common Areas

- Common areas (pool, garden, and parking) must be kept clean and free of personal items.
- Smoking or consuming alcohol in common areas, such as the pool, in the presence of other tenants, is prohibited without their consent.
- Each resident is responsible for the behavior of their guests.
- Noisy gatherings or outdoor activities that cause disturbances must end by 11:30 PM to respect other guests.
- Disturbing others with loud music or disruptive behavior is prohibited.
- Pets must be kept on a leash in common areas, especially in the presence of other animals and people.
- It is not allowed to use the garden for pets' needs; there is a public park, Villa Alba, next to the resort, only 50 meters away, where pets can roam freely in respect of other people present. Please ensure that pet waste is cleaned up, as required by law.
- The laundry can be used during the following hours: 08:00 – 21:00.

## 4. Rules for Using the Pool

- Opening hours: 09:00 – 20:00.
- The pool is reserved for residents and their guests only (maximum 2 for Dependance Limoni and maximum 7 for Villa Ella).

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- Due to the small size of the pool, we ask that you access it during times and in areas that are not overcrowded with other guests. Please coordinate with other tenants for possible solo pool access times.
- The outdoor furniture that can be used are those labeled Villa Ella and Dependance Limoni (4 black loungers and 2 white sunbeds). If additional furniture is needed, it is available in each accommodation, with gray outdoor towels that can be moved but must be repositioned inside the accommodation after use.
- Diving, running on the poolside, or using dangerous toys is prohibited.
- Glassware, food, or drinks in glass containers are not allowed in the pool area.
- Children must always be supervised by an adult.
- Quietness is required in all common areas, especially in the pool area, during the rest period from 1:00 PM to 3:00 PM



### **5. Waste Collection and Disposal Rules**

- The Avatar-Service staff will come to collect the trash located under the staircase leading to Villa Ella (next to the laundry) in designated containers weekly, accessing from the garden. It is essential and important to respect the separation of waste:
  - Plastic in yellow bags and containers
  - Non-recyclable waste in purple bags and containers
  - Cans and glass in blue containers
- Please maintain quietness in all common areas, especially around the pool, during the rest period from 1:00 PM to 3:00 PM.



### **6. Final Provisions**

- Any violation of these rules may result in penalties or suspension of access to common services.
- Access to the cellar containing hazardous materials, such as chlorine, rat poison, and dangerous tools like saws and sharp instruments used by resort maintenance staff, is prohibited. In case of special maintenance needs, please contact the Service team (Agata, Tommaso, Emma), who will promptly assist you

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## Exclusive Services for an Unforgettable Stay

During your time at **Villa Ella** and **Dépendance Limoni**, the **Avatar Service** team is at your full disposal to create a tailor-made experience, marked by comfort, elegance, and the authentic charm of Lake Garda.

Our services include:

- A **Private Chef** for refined dinners or casual lunches, with personalized menus and carefully selected local ingredients.
- **Breakfast service** and **light lunches** prepared directly in the villa for a relaxed start to your day.
- **Housekeeping and cleaning staff** for daily, discreet care of the property.
- Qualified **babysitting service**, ensuring peace of mind for parents and fun for children.
- A **private barman and wine tastings**, offering local wines and custom cocktails to enjoy in the unique setting of the lake.
- **Customized guided tours** to museums, historical wineries, traditional lemon groves, and charming villages, led by professional guides.
- **Scooter and boat rental**, giving you the freedom to explore Lake Garda in style.
- **Event planning**, including weddings, private parties, and special celebrations, all tailored down to the finest detail.

The Avatar Service team supports you with professionalism and discretion, turning every request into a memorable moment.

### Contact and information:

[www.avatar-service.com](http://www.avatar-service.com). mail: [monica@avatar-service.it](mailto:monica@avatar-service.it)

Wi-fi: "**VILLAELLA**"

Password: **Villaella25!**

### Assistance Team:

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